



FAMILY SUPPORT

VOLUNTEER

Role Title – Family Support Volunteer

Location – The Joshua Tree Hwb, Conwy Road, Mochdre, Bae Colwyn, LL28 5HE OR

The Joshua Tree Support Centre, Dalefords Lane, Sandiway. CW8 2GW (Joshua Tree is based in two locations, Mochdre (North Wales) & Sandiway (Cheshire).

Reporting to – Family Support

Aim – To help our Family Support team with the setup of our events including Saturday sessions and Family Support Groups. To be on hand at these events whether being at the front of the Centre welcoming our families, at one of our craft tables with the children or helping in our wonderful spacious kitchen making refreshments.

Why do we need volunteers?

At The Joshua Tree we believe that volunteers play a significant and vital role in our charity. We want all our volunteers to feel valued, celebrated, and respected as we honestly believe that without the incredible people that volunteer at The Joshua Tree, we simply could not do what we do. Our volunteers are at the very heart of our charity and play an integral part here at The Joshua Tree.

What is an Event Support Volunteer?

Event Support volunteers help to deliver a variety of different events at The Joshua Tree, from planning and promoting the event to helping set up and running activities during the event. We are dedicated to offering a fun and engaging event that is memorable for participants, whilst also showcasing The Joshua Tree and its groundbreaking work.

Opportunities to support the Family Support Team

- **Get Creative** - To help set up events alongside our Family Support team and prepare the Centre to welcome our families. Our craft tables are always such a huge hit with the children and so volunteers can be on hand to help with all the paints, crayons, and gallons of glitter.
- **Get stuck in** – Assist with all aspects of the sessions, from setting up craft tables, to getting the heart space prepared, to filling the kettle ready to help make lots of teas and coffees.
- **Be the host with the most** - To welcome our families into the Centre and make them feel at ease straight away. If it is their first time, being able to make introductions and directing them to where they can sit down or make a cup of tea will go a long way in making them feel at home. We need regular, smiley, and positive volunteers for our family events so that our families feel at home when they are with us.
- **Be our voice** - To feel confident when talking about The Joshua Tree and our work



- **All hands-on deck** – the event, as well as to
- **Supervise children** – groups, levels, and the child's imagination to help tidy up afterwards and not take advantage of our wonderful volunteers.
- **Most importantly** - To understand The Joshua Tree values and implement these into everything that you do.

To assist with set up and support during stay behind and help tidy up afterwards. Confidence working with different age abilities. A perfect balance of allowing take over... but the ability to ensure they

Personal Qualities

- Confidence to interact with families and staff.
- Excellent communication skills and a clear and polite manner.
- A willingness to get involved with the whole aspects of family support events including the planning, set up and delivery.
- Reliable and honest.
- To keep our beneficiaries the focus of all that you do.

What are the benefits for me?

Volunteering is such a fulfilling role where you are given the opportunity to be part of something truly remarkable, as well as gain confidence and learn new skills. At The Joshua Tree we very much value our volunteers and where possible, we try to allocate roles that we believe will really help the individual to grow and excel. Volunteering can not only boost your CV, but also make such a difference to the children and families that we support every day. Most importantly, we want our volunteers to feel valued and respected, as well as to have fun and celebrate The Joshua Tree's ongoing successes.

Will I need my own transport?

For this role, access to your own car is essential.

What are the contact details for the person I will be reporting to?

Your Volunteer Lead is Katie Harrison. Katie can be contacted at katieharrison@thejoshuatree.org.uk or alternatively call 01606 331858.