



Job Description

Job Title:	Family Support Worker
Hours:	30 hours per week
Salary:	Up to £26,000 (FTE) per annum
Base:	The Joshua Tree Support Centre, Dalefords Lane, Sandiway, Cheshire
Reports to:	Family Support Programme Lead

Role Overview

We are recruiting now for a new Family Support worker to join our growing team. The key purpose of this role is to plan and deliver bespoke programmes of high quality, family-focused activities to support families affected by childhood cancers across Cheshire and North West England.

The activities we deliver include peer support, one to one activity sessions, play based activities, parenting support and opportunities to engage in large family-based events in a safe and nurturing environment. The overall aim of this work is to improve the emotional and mental health of individual members of families. This will include supporting the child on treatment, siblings, parents/carers, grandparents and friends of the family.

Our family support workers are the first point of contact for our families, so you will maintain your own case load, keeping in regular contact with families via phone, email and face to face visits. This role will be hugely rewarding but also emotionally demanding. We offer a full induction programme, regular staff supervision, flexible working, and training opportunities.

Duties and Responsibilities

- To be responsible for supporting families affected by childhood cancers
- To maintain your own case load of families and create individualised packages of support.
- To assist in delivering a family focused, needs-led support service using a range of appropriate approaches.
- To develop a range of activities and events aimed at engaging the whole family affected and assist at The Joshua Tree family sessions and events, as appropriate, including monthly 'Family Saturdays'
- To lead or support safe, creative and appropriate play opportunities for a range of age groups
- To have the skills to plan, deliver and evaluate one-to-one sessions in line with our quality framework to support a child's emotional wellbeing and help build their resilience.

- To attend and contribute to personal supervision sessions and group reflection.
- Establishing and maintaining positive relationships with families, using a professional, trustworthy, caring and consistent approach.
- Coordinating bespoke support packages for families and ensuring individual care plans are maintained.
- Providing families with the opportunity to connect with peers who have had similar experiences.
- Coordinating and running both online and face to face intervention programmes for children and teenagers in line with The Joshua Tree Quality Framework.
- Signposting, and where appropriate, referring families to other services delivered by other agencies and organisations.
- Building working relationships with other organisation that support families affected by childhood cancer, the professionals within the hospital setting and other charities to offer a holistic care package to the families.
- Ensuring systems and associated records are accurately maintained on our Lamplight database
- Being committed to safeguarding and promoting the welfare of children and our families.
- Adhering to all The Joshua Tree policies and procedures and maintaining professional boundaries at all times.
- Other duties as may be required to fulfil the objectives of the role

To be successful, it is essential that candidates can evidence in their applications:

- Experience of working with children, young people and families
- Planning skills with the ability to develop and deliver plans
- Strong awareness of professional boundaries and policies relating to working with children and families.
- Creative and full of new ideas
- Strong IT skills including Outlook & Database experience
- Hardworking, team player and strong ability to build rapport with others
- Ability to manage your own workload, plan your time and prioritise tasks once.
- Passionate and commitment to our mission and values

This job description should be seen as enabling rather than restrictive and will be subject to regular review.

The Joshua Tree is committed to safeguarding and promoting the welfare of children and young people and expects all staff and volunteers to share this commitment. The successful candidate will be subject to a DBS check. This post is exempt from the Rehabilitation of offenders Act 1974.

Deadline: Monday 8th April 5pm

How to apply: To apply, please email a CV and two-page cover letter, along with the applicant information form to recruitment@thejoshuatree.org.uk